



**West Bengal Housing Infrastructure Development Corporation Limited
(A Govt. of West Bengal Undertaking)**

HIDCO BHABAN, 35-1111, Biswa Bangla Sarani, 3rd Rotary, New Town, Kolkata – 700156 Telephone
No. (033) 2324-6037/38, Fax: (033) 2324-3016
e-mail: info@wbhidco.in website: www.wbhidcoltd.com

Corrigendum

Sub.: - Providing the Internet Leased Line Connectivity for 1 Gbps (1:1 uncompressed and unshared with last mile on fiber) with all equipment including router at Alipore Correctional Home at Kolkata under WBHIDCO.

Ref.: - This Office Tender No.144/HIDCO-17015/1/2022-IT SEC-WBHIDCO Dated 21.01.2022

This is for information of all concerned that it has been decided by WBHIDCO to modify the above-mentioned Tender Notice as follows: -

S.No	Section Name	Existing content in BOQ	Revised Content
1.	BOQ Content SI No.1	Providing the Internet Leased Line Connectivity for 1 Gbps (1:1uncompressed and unshared with last mile on fiber) at inside Alipore Correctional Home at Kolkata under WBHIDCO.	One time installation and commissioning charges of leased line at at Alipore Correctional Home at Kolkata under WBHIDCO.

S.No	Section Name	Clause No.	Page No.	Existing clause content in RFP	Revised clause / Clarification
1.	Financial Proposal	8	12	The financial proposal should contain the following documents in one cover (folder) i.e., Bill of Quantities (BOQ). The contractor is to quote the rate (exclusive of all taxes) online through computer in the space marked for quoting rate in the BOQ	The financial proposal should contain the following documents in one cover (folder) i.e., Bill of Quantities (BOQ). The contractor is to quote the rate (inclusive of all taxes) online through computer in the space marked for quoting rate in the BOQ.
2.	ELIGIBILITY CRITERIA:	3	5	The Bidder should have its NLD backbone over owned Fibre cable and should have more than 15 x STM-64 capacity on MPLS core. The core should be on DWDM technology.	The Bidder should have its NLD backbone over owned/ IRU based Fibre cable and should have more than 15 x STM-64 / 10 Gig capacity on MPLS core. The core should be on DWDM technology.
3.	ELIGIBILITY CRITERIA:	5	5	The bidder should have Business Continuity Management Certification – ISO 22301/ or equivalent, TL 9000 Certificate for network, ISO 27001/or equivalent. Submission of ISO 22301/ or equivalent certificate is optional.	The bidder should have: - TL 9000 Certificate for network/ or ISO 9001 / or equivalent, - ISO 27001/or equivalent.
4.	ELIGIBILITY CRITERIA:	6	6	The Service Provider should have at least 100 Layer-3 POP's across India connected on fully owned OFC of bidder. The Bidder should have POP level redundancy in major locations (at least in Metros) to ensure high availability.	The Service Provider should have at least 100 Layer-3 POP's across India connected on fully owned / Indefeasible right of use (IRU) based OFC of bidder. The Bidder should have POP level redundancy in major locations (at

					least in Metros) to ensure high availability."
5.	ELIGIBILITY CRITERIA:	11	6	Bidder should have both Trans-Atlantic and Trans-Pacific routes to the Tier-1 Internet providers in the globe. In the event of undersea fibre cuts etc. the bidder should have capacities in multiple sub -marine cables to provide an uninterrupted service. Bidder/ partnership with consortium must have 100% ownership of at least one international cable system.	Bidder should have both Trans-Atlantic and Trans-Pacific routes to the Tier-1 Internet providers in the globe. In the event of undersea fibre cuts etc. the bidder should have capacities in multiple sub -marine cables to provide an uninterrupted service
6.	ELIGIBILITY CRITERIA:	2	5	The Bidder should have own access network for providing last miles (local loop).	The Bidder should have own access network.
7.	ELIGIBILITY CRITERIA:	4	5	The bidder should own and operate a complete NOC at its own premises of 200+ desk capacity and working 24*7*365 in 3 shifts. The NOC should have been in existence at least for the past 3 years as on the date of bidding. The NOC should also possess ISO/ITIL/TL compliant certification. NOC should have well defined Business Continuity Plan for disaster recovery.	The bidder should own and operate a complete NOC at its own premises working 24*7*365 in 3 shifts. The NOC should have been in existence at least for the past 3 years as on the date of bidding. The NOC should also possess ISO/ITIL/TL compliant certification. NOC should have well defined Business Continuity Plan for disaster recovery.
9.	Security Deposit	4	11	<ul style="list-style-type: none"> •Security Deposit should be 5% of the Order Value. •The Earnest Money deposited by the successful contractor with his tender will be retained by WBHIDCO as part of Security for the due and faithful fulfilment of the contract by the contractor. The balance to make up the Security Deposit, may be submitted in Pay order /Demand draft in favour of WBHIDCO Ltd, payable at Kolkata. 	<ul style="list-style-type: none"> •Security Deposit should be 3% of the Order Value. •The Earnest Money deposited by the successful contractor with his tender will be retained by WBHIDCO as part of Security for the due and faithful fulfilment of the contract by the contractor. The balance to make up the Security Deposit, may be recovered from running bills quarterly in four equal parts.
10.		5	11	<ul style="list-style-type: none"> •Onetime installation & commissioning charges shall be paid after four months from date of successful commissioning of the uplink connectivity, on successful submission of uplink connectivity test report. •Annual Recurring (bandwidth) charges shall be payable on quarterly basis at the end of the quarter, for this the Service Provider will raise the bill at least two weeks in advance before the end of each quarter. •5% of the value of the order (including installation, commissioning, equipment charges and Annual Recurring (bandwidth) 	<ul style="list-style-type: none"> •Onetime installation & commissioning charges shall be paid after one month from date of successful commissioning of the uplink connectivity, on successful submission of uplink connectivity test report. •Annual Recurring (bandwidth) charges shall be payable on quarterly basis at the beginning of each quarter, for this the Service Provider will raise the bill at least two weeks in advance before the start of each quarter.

				charges) will be paid after warranty periods.	
11.		6	12	The contract period for providing the Internet Leased Line Connectivity to the project would be initially for three years and will be further extended, based on the performance and requirement of the Project on yearly basis, otherwise it will stand cancelled on expiry of contract or on written notice within 30 days.	The contract period for providing the Internet Leased Line Connectivity to the project would be initially for three years and will be further extended, based on the performance and requirement of the Project on yearly basis, otherwise it will stand cancelled on expiry of contract.
12.		25	17	25. On Site Comprehensive Warranty The equipment is to be on site comprehensive warranted for 36 months from date of commissioning. The supplier shall warrant that stores to be supplied shall be new and free from all defects and faults in material, workmanship and manufacture and shall be of the highest grade and consistent with the established and generally accepted standards of materials of the type ordered and shall perform in full conformity with the specifications and drawings. The supplier shall be responsible for any defects that may develop under the conditions provided by the contract and under proper use, arising from faulty materials, design or workmanship such as corrosion, inadequate quantity of material to meet equipment requirements, inadequate contact protection, deficiencies in design and/ or otherwise and shall remedy such defects at his own cost when called upon to do so by the Purchaser who shall state in writing in what respect the stores are faulty.	<i>This clause stands deleted.</i> Clarification: As this contract is for provision of services and not supply of any goods and equipment, the warranty provision is not applicable. Bidder shall be responsible for the operation and maintenance of the services for the entire contract duration.
13.	INSTALLATION & COMMISSIONING	3	11	If the Service Provider fails to uplink the connectivity by the specified date, then the penalty at the rate of 1% per week of the total order value subject to maximum of 10% of total order value will be deducted.	The penalty OR Liquidated Damages may be settled by way of Credit note.
14.	Annexure - A			I/We ----- (Tenderer) hereby declare that the firm/ agency namely M/s. -- ----- ----- has not been blacklisted or debarred in the past by Union / State Government or organization from taking part in Government tenders in India and should not	I/We ----- (Tenderer) hereby declare that the firm/ agency namely M/s. ----- ----- has not been blacklisted or debarred in the past by Union / State Government or organization from taking part in Government tenders in India.

				have any litigation in any of the labour court(s).	And we ----- (Tenderer) doesn't have any litigation in any of the labour court(s) which will have any material adverse impact of the contract / project with above mentioned tender reference (as per best of our knowledge)
15.	Annexure - D	7	20	We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid.	<i>This clause stands deleted.</i>

Please note that the above Tender Notice stands modified to the extent as mentioned above.

System Manager (IT)
WBHIDCO Ltd.